



Developmental  
Movement & Bodywork

150 Nonotuck Street, Florence, MA 01062, 413-584-5193, info@amajoy.net

## Policies

### **CANCELLATIONS**

We value the time you set aside to visit Amajoy, just as we know you value the time we reserve for you.

24-hour notice is required to cancel an appointment without charge. If you are unable to give 24 hours notice, you will be charged a \$50 late-cancellation fee, due before your next scheduled appointment.

**Note: Monday appointments must be cancelled by noon Saturday.**

There is no charge for emergency or illness cancellations. Review the illness policy below.

### **PAYMENT**

Payment is required prior to each session by PayPal or by check at the time of service. Bounced checks will be charged a \$25 service fee. Thank you for your understanding.

### **IN CASE OF ILLNESS**

You must cancel your session if you or your child are sick. At Amajoy, we expect 24 hours notice if someone in your family has a cold. If you or your child become ill within 24 hours of your appointment, there is no charge, however, we ask that you let us know by text or phone as soon as possible.

Illness includes ongoing runny nose or ongoing cough. If you're thinking of phoning to discuss whether or not the symptoms are acceptable, the answer is no. Our work together is contraindicated when your immune system is addressing an acute virus. Text us to let us know you or your child are ill, and include your best dates and times for a next appointment. We'll get back to you, and we look forward to seeing you next time!

### **FRAGRANCE-FREE**

Thank you for being fragrance free at your appointment in my office or your home.

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I have read and agreed to the above.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_